

RICARDO A. MEADE. MD
YOUR STAY AT THE CLOISTER @ DALLAS PLASTIC SURGERY INSTITUTE

The Cloister serves the clients of Dallas Plastic Surgery Institute and offers an environment where patients can rest and recover following surgery. The experienced nurses at The Cloister provide personal care and attention. The Cloister is located on the 6th floor. Your reservation will be made by your physician's office. If you need to speak with the staff at the Cloister directly, please call 214-827-1634.

Please be aware The Cloister is an outpatient observation facility, not a hotel. ANY patient staying in The Cloister after surgery **MUST HAVE A FAMILY MEMBER OR SUPPORT PERSON** stay the night as well. If you do not plan to have someone with you, or the person whom you had scheduled does not show up private care will be scheduled for you and the cost will be passed to you accordingly.

NURSING SERVICES

- Nursing care is provided 24 hours. The staff may be notified by pressing the yellow nurse button on the telephone. Clients staying in the Cloister after surgery **MUST** have someone with them at all times. If you are not able to find someone to stay with you contact your physicians' office to hire a personal care assistant.

CONCIERGE

- Concierge is provided until 2:00pm weekdays. You may dial 250 from your room phone to contact the concierge for assistance with food services and other services you wish to schedule.

FOOD SERVICE

- There is an assortment of food and drink items available self-service 24 hours a day. Food selections can be delivered from local area restaurants. Within walking distance is Panera Bread and Buca di Beppo.

ROOM AMENITIES

- Each suite has a mini refrigerator, 32-inch television, DVD player, DirecTV, Wi-Fi access, hair-dryer. The room has a standard hospital bed for patients and a queen size bed for guests of the patient. To access Wi-Fi network: Dallas Day Guest Password: welcomeguest

TELEPHONES

- Local calls can be made by dialing 9+ number. Long distance calls can be placed with a calling card by dialing 9+0 and asking for the operator.

CHECKOUT

- Checkout time is 11:00 am unless other arrangements are made in advance. The Cloister closes for the weekend on Saturday at 11:00 am. A \$250 deposit is required upon reservation, cancellations must be made **TEN DAYS** before your scheduled surgery date for a full refund.